





## MCAP Government and LS MISA LEA 24 Fall Administration Training

September 26, 2024



## Agenda



Time	Topics
9:00am – 9:05am	Welcome, Introductions, Norms
9:05am – 9:30am	<ul> <li>Fall 2024-25 Test Window in detail</li> <li>➢ What's new?</li> <li>➢ Individual Student Results in DI</li> <li>➢ Homeschool Testers</li> <li>➢ Transcribing PBTs</li> <li>➢ Key Dates</li> </ul>
9:30am – 10:15am	<ul> <li>Computer Based Testing with the Online System</li> <li>MCAP Government and LS MISA Portal</li> <li>MCAP Government and LS MISA Kiosk</li> <li>Overview of Data Interaction</li> </ul>
10:15am – 10:30am	<ul> <li>Paper Based Testing</li> <li>➢ Accommodations</li> <li>➢ Additional Materials</li> <li>➢ UPS Pickup</li> </ul>
	Support Materials

Maryland Help and Support Site



## **Staff Introductions**

#### Cognia

• Sarah Melmed, Program Manager

eMetric

- Aarti Jagtap, Project Manager
- Kaelee Harper, Support Center Manager

#### **MSDE**

- Dr. Simeon Sanders, Assessment Administration Manager
- Jeremy Marcus-Wenger, Project Manager of Science Assessments
- Miriam Bart, Project Manager of Social Studies Assessments
- Lauren Taylor, Program Manager of Assessments for Students with Disabilities
- Regan Eldridge, Program Specialist, Accessibility and Accommodations
- Dr. Tamara Lewis, State Test Security Officer
- Juan Tituana, LEA 24 Program Manager
- Paul Katula, Scoring Specialist





## What's new in 2024-2025?

- Spanish paper testers can now be registered during the Pre-ID window.
   New language field
- Spanish Practice Test will be available on the Maryland Help and Support Page
  - $\circ$  Practice tests available 10/4





## **Individual Student Results in Data Interaction**

- Students receive results in Data Interaction 9 business days after completed test is submitted.
- There are several scenarios when a student would not receive a score 9 days after testing.
  - 1. The student does not submit all sessions of the test.
  - 2. The student's demographic information (name, SASID, DOB, etc.) does not match what is provided to Cognia.
  - 3. Paper based tester's answers are not transcribed into the testing portal.
  - 4. The student starts and attempts the same test multiple times (duplicate records).



## **Individual Student Results in Data Interaction**

- When will you receive student results?
  - If the student does not submit all sessions of the test, you will receive student results 12 business days after the final day of the administration (2/7/25).
  - If the student's demographic information (name, SASID, DOB, etc.) does not match what is provided to Cognia, you will receive results during preliminary reporting (2/11-18).
  - If paper based tester's answers are not transcribed into the testing portal, you will not receive student results until those answers are transcribed by MSDE or Cognia. Depending on timing this could be either 2/7/25 or 3/12/25.
  - If the student starts and attempts the same test multiple times (duplicate records), you will receive student results during final reporting (3/12/25).

## **Transcribing Paper Based Tests**



- All paper based test responses <u>must</u> be entered directly into the kiosk to ensure timely processing of student assessments.
  - Standard paper and large print
  - Standard Spanish and large print Spanish
  - Braille
- All paper based tests will come with a "Transcribed" label.
  - These labels should be affixed to the front of the answer document after transcription.
- Paper tests that are not transcribed into the kiosk risk not being scored and reported in the rolling reporting window.
- Send materials back as soon as possible to ensure timely scoring and reporting of non-transcribed tests.





- All homeschool testers need to be enrolled in LEA 55.
  - Excluded from state level aggregations.
  - ISRs will be sent to the district in which they tested.
- LACs will need to contact the Maryland Help Desk to get a School Testing Coordinator (STC) account.
  - STC or agent can enroll student in district.
  - Agent will need SASID and full name to enroll students.
- LAC responsible for creating additional accounts for TA/STC administering test.



# Fall 2024/25 Administration: Dec 9, 2024 – January 22, 2025



Date	Task
September 2024	<ul> <li>LAC Training (Virtual)</li> <li>LEA 24 Training (Virtual)</li> <li>Tech Coordinator Training (Virtual)</li> </ul>
October 14 - 25, 2024	<ul> <li>1<sup>st</sup> Pre-ID Window (Bulk Uploads)</li> </ul>
November 11 – 15, 2024	<ul> <li>2<sup>nd</sup> Pre-ID Window (must place additional materials order if needed)</li> </ul>
November 20, 2024	<ul> <li>Manuals and Test Materials arrive in schools and LEAs</li> </ul>
October 28, 2024 – January 22, 2025	Additional Test Taker Accommodations Window
November 20, 2024 – January 15, 2025	Additional Order Window
December 9, 2024 - January 22, 2025	<ul> <li>Test Window (No testing from December 16 – January 1)</li> </ul>
December 20, 2024 – February 7, 2025	Individual Student Results available in Data Interaction
January 22, 2025	Final UPS Pickup



# Fall 2024/25 Administration: Dec 9, 2024 – January 22, 2025

Date	Task
February 11 – 18, 2025	Student Results Files with LEAs for correction
March 12, 2025	Final Student Results Files available for LEAs
March 14, 2025	<ul> <li>PDF Student Reports and Labels available in Data Interaction</li> </ul>
April 8, 2025	Printed ISRs and Labels arrive in LEAs and Schools



#### 24-25 MCAP Government and LS MISA Winter Administration



Date Test Taken	Date Results Available in DI
Monday, December 9, 2024	Friday, December 20, 2024
Tuesday, December 10, 2024	Thursday, January 2, 2025
Wednesday, December 11, 2024	Friday, January 3, 2025
Thursday, December 12, 2024	Monday, January 6, 2025
Friday, December 13, 2024	Tuesday, January 7, 2025
Monday, December 16 - Wednesday, January 1	NO TESTING
Thursday, January 2, 2025	Wednesday, January 15, 2025
Friday, January 3, 2025	Thursday, January 16, 2025
Monday, January 6, 2025	Friday, January 17, 2025
Tuesday, January 7, 2025	Tuesday, January 21, 2025
Wednesday, January 8, 2025	Wednesday, January 22, 2025
Thursday, January 9, 2025	Thursday, January 23, 2025
Friday, January 10, 2025	Friday, January 24, 2025
Monday, January 13, 2025	Monday, January 27, 2025
Tuesday, January 14, 2025	Tuesday, January 28, 2025
Wednesday, January 15, 2025	Wednesday, January 29, 2025
Thursday, January 16, 2025	Thursday, January 30, 2025
Friday, January 17, 2025	Friday, January 31, 2025
Monday, January 20, <u>2025</u>	NO TESTING - MLK JR. DAY
Tuesday, January 21, 2025	Monday, February 3, 2025
Wednesday, January 22, 2025	Tuesday, February 4, 2025

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#### **e**Metric



## Break

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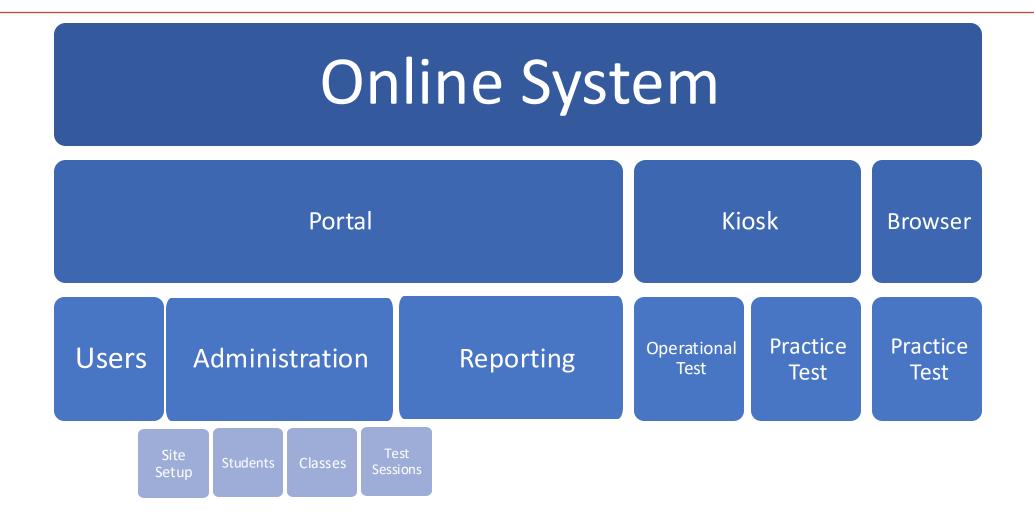






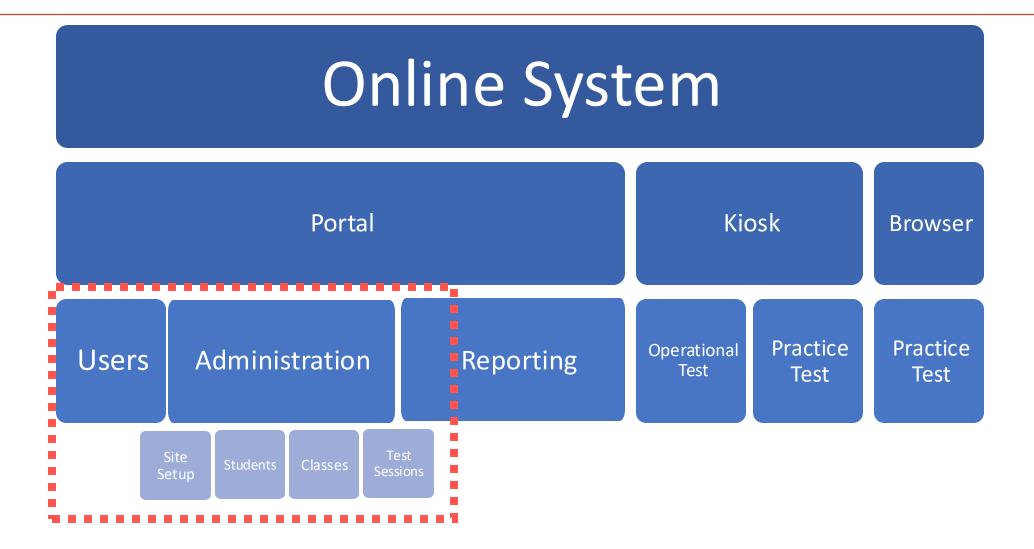
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## **Portal: Getting Started**



- Available via browser
  - <u>https://lsmisagovportal.cognia.org</u>
- Browser Specifications\*: \*\*updated
  - Chrome<sup>™</sup> 127 or newer
  - Firefox® 128 or newer
  - Microsoft Edge<sup>™</sup> 127 or newer
  - Safari® 17 or newer

\*Please refer to the Technology Guidelines posted on the Help & Support website for latest updates.



## **Portal: User Accounts**



- Already have a user account?
  - Continue to use it!
  - Prompted for password change?
- Don't have an account yet?
  - LACs and LEA 24 must create all other portal users within the HSA Portal.
  - Users will receive automated email with username and temporary password from <u>MarylandProgramManagementTeam@cognia.org</u>.
    - Add "Trusted" Email Sender,
    - No email? Check Spam folder,
    - LACs contact Technical Support,
    - STCs and Tech Coordinators contact LACs for accounts.



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## **Portal: Roles & Responsibilities**



Role	Responsibilities
School Test Coordinator (STC)	<ul> <li>Before &amp; During Operational Testing: <ul> <li>Manage portal users</li> <li>Upload student Pre-ID data</li> <li>Add additional students after Pre-ID window</li> <li>Edit student data and additional accessibility features/ accommodations after Pre-ID window</li> <li>Manage student transfers within your LEA</li> <li>Create classes (proctoring groups)</li> <li>Schedule tests</li> <li>Track paper materials</li> <li>Approve TestMonitor Activations*</li> </ul> </li> <li>During Operational Testing: <ul> <li>Manage and monitor student testing</li> <li>Review Dashboard</li> <li>Reactivate tests</li> <li>View Roster Reports</li> </ul> </li> <li>After Operational Testing: <ul> <li>Generate Test Status Export</li> <li>Schedule UPS pick-up requests</li> <li>View Summary Reports</li> </ul> </li> </ul>

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Role	Responsibilities
Report Access Only (RAO)	<ul> <li>During Operational Testing:</li> <li>View Roster Reports</li> <li>After Operational Testing: <ul> <li>View Roster Reports</li> <li>View Summary Reports</li> <li>View static PDFs</li> </ul> </li> </ul>



## Portal: What's new for 2024-25?



- Pre-ID changes
  - Added a new field *Test Language* 
    - Permitted values: 'English' and 'Spanish'
  - Academic Year value updated to 2025
  - Test Month Year values updated to 012025, 052025, 072025

## **Pre-ID Management**



- Pre-ID files can only be updated during the Pre-ID windows
- 1<sup>st</sup> Pre-ID window for Winter 2024-25: Oct 14 25, 2024
- 2<sup>nd</sup> Pre-ID window for Winter 2024-25: Nov 11 15, 2024
- Only LACs and STCs can upload files
- Successfully uploaded files will be processed the same day
- The LAC/STC that uploaded the file will receive an email notification once the file has processed
- Note: The uploaded file overwrites manual edits



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## **Portal: Demo**

- User Management
- Add/Edit Student
  - Manually, or
  - Upload a Pre-ID file
  - Add/edit accommodations
    - Manually, or
    - Upload a file
- Student Enrollment Transfers
  - Transferring Student within LEA
  - Transferring Student between LEAs
- Create Classes (Proctoring groups)
  - Manually, or
  - Upload a file
- Schedule Test Sessions
- Dashboard

Recorded Modules are available on the Help & Support Site!



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File Upload	Data	Dates Available*	Record Limit
Portal Users	Add or edit portal user accounts for your organization	N/A	30
Pre-ID	Student data and accommodations	Oct 14 – 25, 2024	40,000
Additional Accessibility Features/ Accommodations Data	Student accommodations only	Oct 14, 2024 – Jan 22, 2025	1,000
Class Data	Mapping students to classes or proctoring groups	Oct 14, 2024 – Jan 22, 2025	1,000

\* The dates provided are applicable for Winter 2024-25 administration only.

\* Bulk file uploads are available during specific hours during operational testing window (3pm – 5:30am ET)



File Download	Data	Dates Available*	Record Limit
Portal Users	List of portal user accounts for your organization	N/A	30
Student Accommodations	Student accommodations only	Oct 14, 2024 – Jan 22, 2025	-
Students Test Status	List of students with their test completion status by school/test	Dec 9, 2024 – Jan 22, 2025	-
Pre-ID	Student enrollment data	Oct 14, 2024 – Jan 22, 2025	-

\*The dates provided are applicable for Winter 2024-25 administration only.

All file downloads will be available throughout the operational administration and will not be blacked out during peak operational testing hours.

## **Portal: Reactivating a Test**



- If a student turns in a test, but did not intend to, LACs and STCs can Reactivate a student's test session
- A test can only be reactivated once it is in a *Finished* status
- The LACs and STCs should document and save the reason for reactivating the test
- The test status will be displayed as *In Progress*, but their previously listed End Time will remain the same until they have turned in the test again after having it reactivated

### **Portal: Reactivating a Test**

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#### eMetric



- If a testing irregularity has occurred that leads to invalidating a test, LACs can invalidate the test via MCAP Government and LS MISA Portal
  - LEA24 STCs to see Juan Tituana
- Must invalidate a test for a student before scheduling to test again so they receive a different form
  - The student must be put in a new class and scheduled to take the test
  - This will generate a new password for the student's test

### **Portal: Invalidating a Test**

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## **Portal: Accommodations & Form Assignment**



- Accommodated form is automatically assigned to students with accommodations.
- Must order accommodations and accessibility tools prior to scheduling students to take the test.
  - If missing of accommodations is caught before student logs in, assign accommodation, return to test session and click on *Add or Update Students* button.

Add or Update Students

Students have been added to the test session or received updated forms or accommodations. You must click the "Add or Update Students" button to generate new logins for these students.

Add or Update Students

 If missing of accommodations is caught after student logs in, invalidate test, assign accommodation, add student to new class and reschedule test.



## **Spanish Tests User Workflow**



- Step 1: Identify Spanish Testers
- Step 2: Create Classes
  - Create a separate class for Spanish testers
- Step 3: Schedule Test Sessions
  - Distinctly different test from the English test
  - Test name "SPANISH 2025 Winter MCAP Government"
- Step 4: Select "Español" on Student Sign In page





### All test and student information will be cleared out from the MCAP

## Government and LS MISA Portal at the end of each test administration to provide a "clean slate" for the next testing

administration!





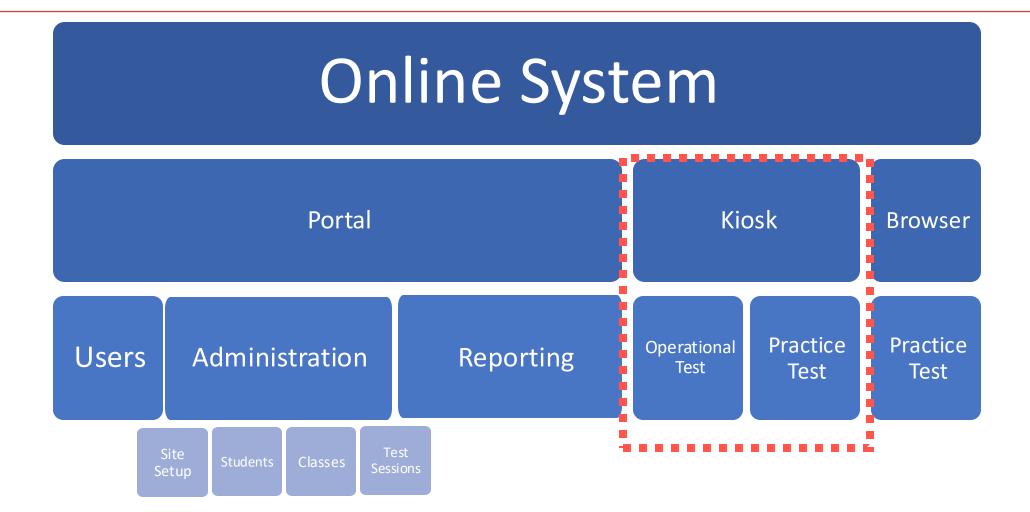
During the operational testing window, LACs and STCs can still <u>manually</u>

- add/edit students
- create/edit classes
- create/edit portal users



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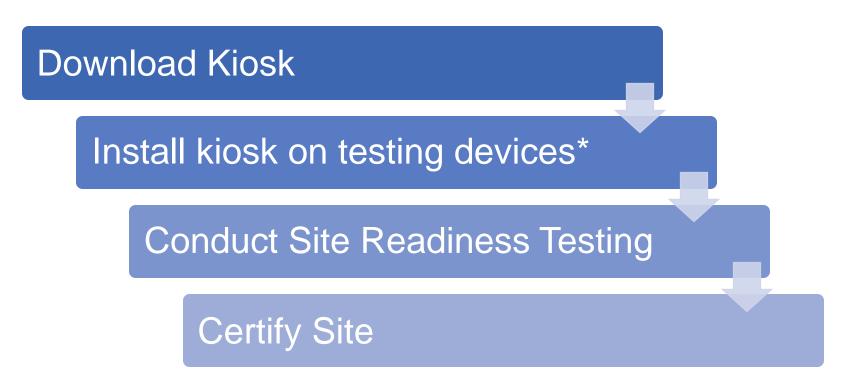
**e**Metric



A secure test delivery platform, kiosk, is installed on each testing device (or the local network)

- **NEW!!** Windows, MacOS, and Linux Kiosk
  - Available to download in Portal from <u>Sep 13, 2024</u>
- iPad and Chromebook Applications
  - No updates to the apps; continue using from 2023-24 administrations or download directly from the App Stores
- TestMonitor Installer
  - No update to the installer; continue using from 2023-24 administrations or download directly from the Portal





#### \*Installation Options:

Manual installation, scripted installation, software distribution via group policy



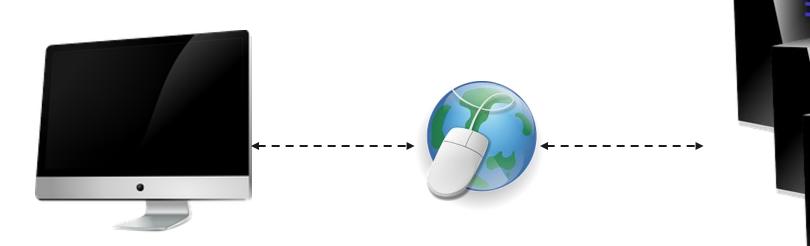
Review Kiosk Installation Guide available at maryland.onlinehelp.cognia.org

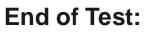
### **Kiosk: Internet Connectivity**



#### **Beginning of Test:**

- Authenticate login
- Download test content\*





Submit responses for scoring

\* Fetched from TestMonitor or eMetric Servers



### **Kiosk: Checking Internet Connectivity**



**e**Metric

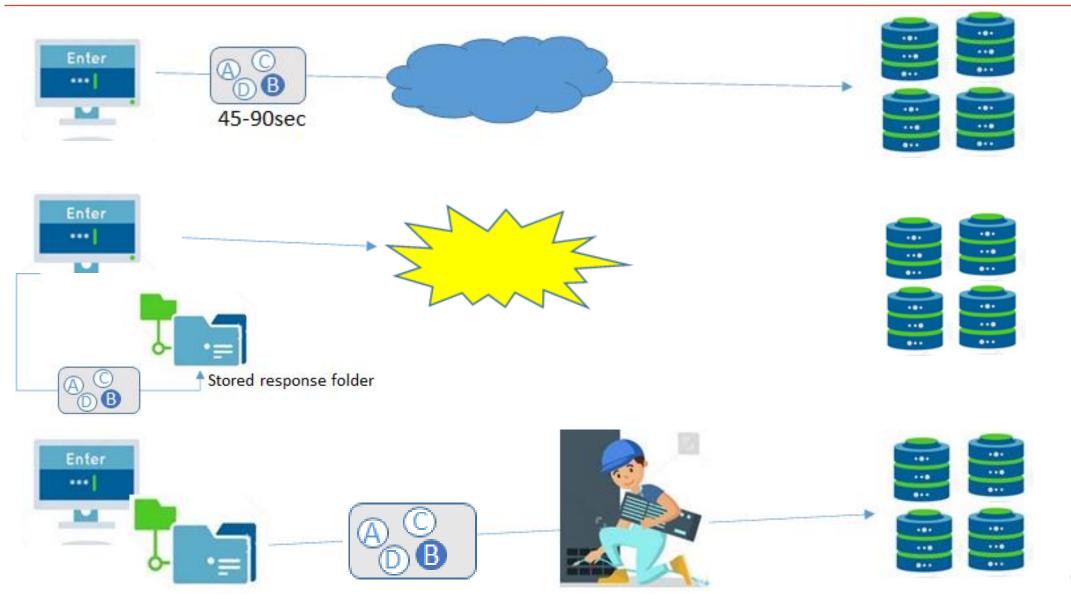
"A member of the General Assembly shall be elected by the registered voters of the legislative or delegate district from which he seeks election" —Maryland Constitution, Article 3	<ul> <li>Hide All</li> <li>A federalism</li> <li>B representative democracy</li> <li>C judicial review</li> <li>D separation of powers</li> </ul>	
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Internet Connectivity is OFF

# What happens if a student loses network connection in the middle of a test?

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**e**Metric

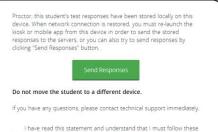
## What if a student finishes a test but has no network connection?





#### Please raise your hand and notify your proctor.

A connection to the network could not be established. Your test has been saved offline.

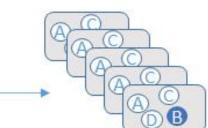


 have read this statement and understand that I must follow these
 directions or the student's responses may not be sent to the server and scored.

Accept and Exit Test











#### Loss of Network Connectivity Procedure Summary

- If a student loses network connectivity in the middle of a test:
  - Keep testing on that device
  - Test content and responses are stored securely on the test device
  - Responses will be sent when network is restored
- If student finishes and is ready to turn in test prior to network being restored:
  - Allow student to turn in test
  - Acknowledge the Offline Warning Message
  - Record the exact device the student is testing on
  - Ensure no network management tools or system maintenance will alter that devices files or configuration
  - When network connectivity is restored, return to that exact device and relaunch the kiosk
- If you are unsure of the status of the student responses, call the help desk



- Do NOT move students to a new device when experiencing technical issues if the student has begun testing.
  - Only move once you are sure all responses synced to servers. Not sure? Call Technical Support.
    - (866) 207-8804
    - LSMISA.GovHelpDesk@cognia.org



- A paper test-taker's responses <u>must be transcribed into an</u> <u>online test form in the MCAP Government and LS MISA</u> <u>kiosk during the test window</u>.
  - Braille testers
  - Large Print testers
  - Paper based testers (including Spanish PBT)
- Transcribing original responses into the kiosk will ensure timely reporting of student responses and incorporation of scores into final course grades.

### Transcribing Responses User Workflow



- Step 1: Ensure student has finished testing
- Step 2: Verify/assign accommodations
- Step 3: Create classes
- Step 4: Schedule test sessions
- Step 5: Share student logins with the transcriber
- Step 6: Transcribe responses into the kiosk

### **Kiosk: Demo**



- Logging in a Kiosk
- Options page Only for students with accommodations
- Directions page
- Item page
- Submitting a test in Kiosk



- Students who are inactive longer than 60 minutes or had their device powered down will require a proctor password to resume testing that session
- Proctor password found on the Administration home page for LACs and STCs

Proctor password for 2BFE73D7	Blue Elementary School (Blue District)	•
Proctor F	Password	





Type of Password	Utilization	Entered By
Student Password	Used to log the student into the test	Student
Session Access Code	Used to log the student into the session of the test	Student
Proctor Password**	Used to log the student into the appropriate session of the test if the student powered down the device, and needs to resume the session, or if student is inactive for more than an hour	Proctor

\*\* Proctor password <u>must</u> be kept confidential.

### **Online Practice Tests**



**PMet** 

https://lsmisagovpracticetest.cognia.org

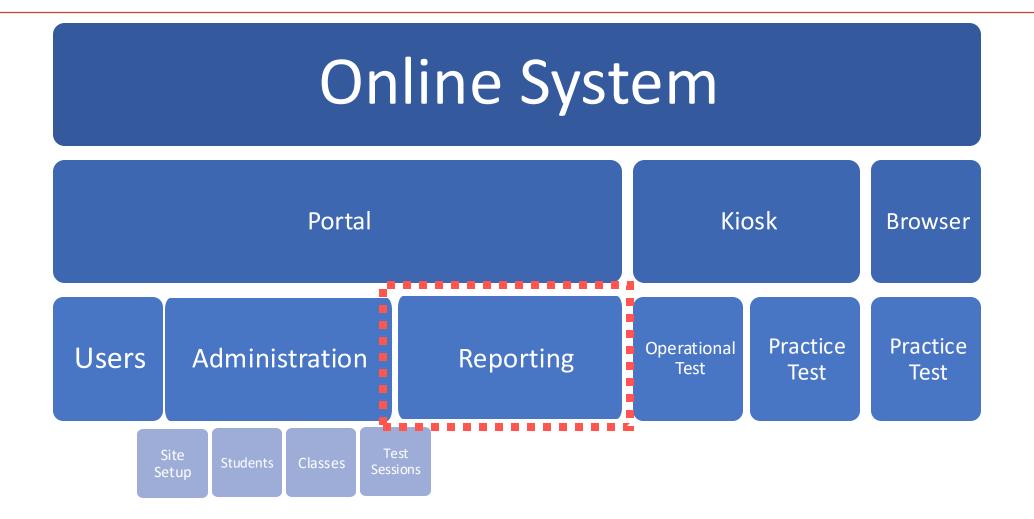
- The Practice Test <u>can</u> be taken on a browser or with the kiosk or mobile apps
- If a student needs magnification tool, they <u>must</u> use the kiosk
- Students should take the practice tests on the devices to be used for testing
- Students will no longer need a username and password to access the practice tests.

STUDENT S	SIGN IN
PRACTICE	TEST —
select a Test:	
Select	
Go	actice Test

**Online Testing System** 

С









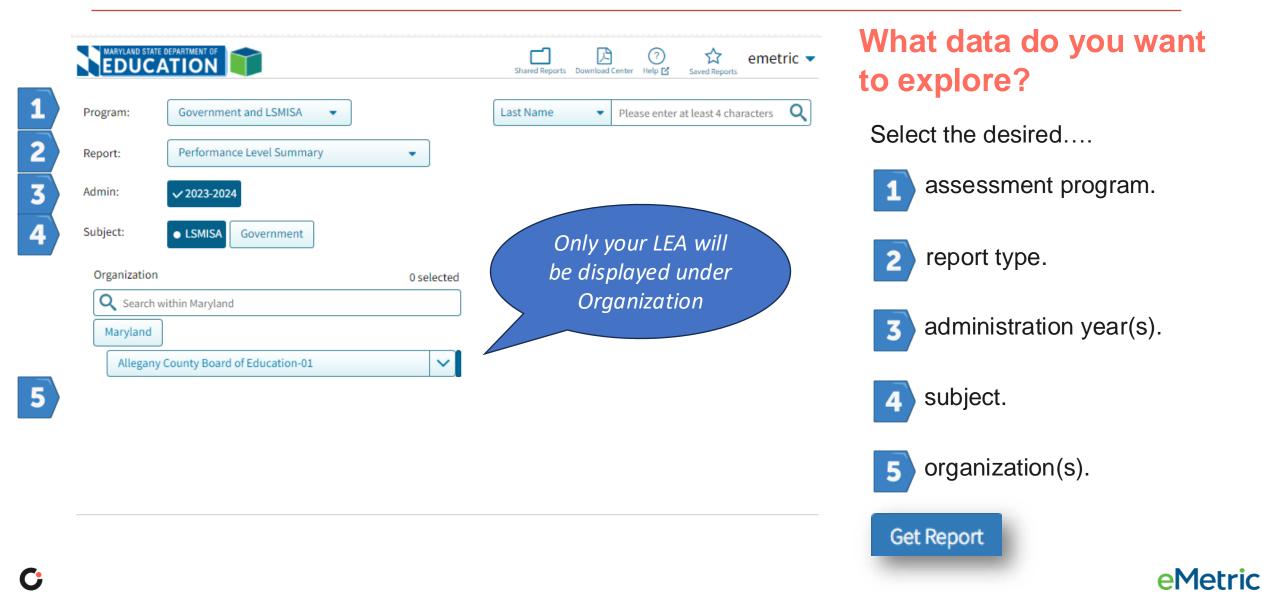
# The Online Reporting for Winter 2024-25 Administration will be available via the MCAP Government and LS MISA Portal

- Authorized users can log in at <u>https://lsmisagovportal.cognia.org/</u> with their portal username and password.
- Local Accountability Coordinator (LACs), School Test Coordinator (STCs), and Report Access Only (RAOs) will have access to reporting.

			B DemoLAC Support	Help & Support	U Logout
Welcome to the MC/	AP Government and LS MISA	Portal			
	áí				
Administration	Reporting				
Organize students for testing, schedule tests, and monitor testing progress.	View summary and individual student results by test, content standards, and items.				

### **Reporting: Getting Started**





### **Reporting: Dynamic Reports Available**



- During the administration window ("Rolling Reporting")
  - Roster View
  - Data Tools
    - Summary Statistics Tables
    - Frequency Distributions
    - Cross-Tabular Reports
- After the administration window ("Final Reporting")
  - Summary Views
    - Performance Level Summary
    - Performance Level Summary By Window
  - Roster View
  - Data Tools
    - Summary Statistics Tables
    - Frequency Distributions
    - Cross-Tabular Reports

### **Reporting: Static PDF Reports Available**



- Available after the administration window ("Final Reporting") under Download Center
- Based on your role, reports will be available to download
- Static PDF Reports
  - LEA Summary of Schools
    LEA Performance Level Summary
    School Performance Level Summary
    Student Roster
    Student Labels
    Student Report





# Any Questions?



C



# Any Questions?



C



### **Paper Based Testing**

- Paper Accommodations
- Receiving Paper Materials
- Ordering Additional Materials
- Returning Materials
- Scheduling UPS Pick-up Request



### **Paper Accommodation**



- Need a documented IEP, 504, EL plan or approval from MSDE for paper materials
- Paper materials are automatically ordered with the submission of the 1<sup>st</sup> Pre-ID file\*
- Additional Materials can be ordered October 28, 2024 January 22, 2025





### **Receiving Materials**

- Ensure that you received all your materials
- Discrepancy? Call the Maryland Help Desk at (866) 207-8804
- Tracking your orders on the Maryland Government and Life Science Portal





Grand Canyon Dis	trict	v	Order Additional Materials
Administration:	hoose Admin 🔹		UPS Pick Up Request
rder Number 🔺	Order Date	Packed For	
1255	11/11/2013	Cyber School1	View Details
1256	11/12/2013	Cyber School 2	View Details





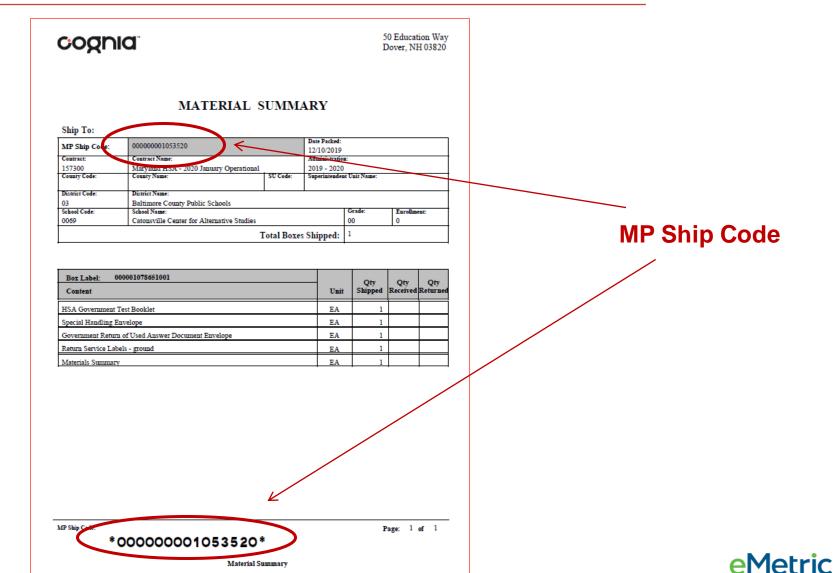
C

	Ship	ment Detai	ls for Order # 56	1255		
Administration:						
Order Date: 11/	11/2013					
Box ID Number 4	Shipped	Last Updated	Item Code	Quantity	y Description	UPS Tracking
000000123456001	12/12/2013	2/11/2014 3:06:02 PM	03023016030510330000	) 5	Test Booklet,	1Z0934530200931162
000000123456001	12/12/2013	2/11/2014 3:06:02 PM	03023116030510330000	) 10	Answer Booklet	1Z0934530200931162
000000123456001	12/12/2013	2/11/2014 3:06:02 PM	03010116030510330000	20	Test Booklet,	1Z0934530200931162
000000123456002	12/12/2013	2/11/2014 3:06:02 PM	03033016030510330000	) 5	Answer Booklet	1Z0934530200931262
000000123456002	12/12/2013	2/11/2014 3:06:02 PM	03033116030510330000	) 10	Test Booklet,	1Z0934530200931262
000000123456002	12/12/2013	2/11/2014 3:06:02 PM	03010316030510330000	) 20	Answer Booklet	1Z0934530200931262
	Showin	ng 1 - 6 of 6				

**e**Metric

### Materials Management Additional Materials





Both MP Ship codes (Manuals or Test Material Shipment) will work.



#### Additional Materials

MARYLAND STATE DEPARTMENT OF	Home Site Readiness	Students Classes	Test Sessions	Pre-ID Management
Shipment Hist	tory			
Grand Canyon Dis	trict	*	Orde	r Additional Materials
Administration:	hoose Admin 🔹			UPS Pick Up Request
Administration:	Thoose Admin	Packed For		UPS Pick Up Request
		Packed For Cyber School1		UPS Pick Up Request





**e**Metric

## **Materials Management**

### **Additional Materials**

MARYLAND STATE DEPARTMENT OF	МС	Online Additional Materials AP Government and LS MISA Administrations
EQUITY AND EXCELLENCE		
Return to iServices		
	Administration:	
	Order Level:	School
	District	Select
	School:	Select
	* MPShipCode:	
		Login
	Note: Additional	Material Requests received after 12:30 PM EST will be processed the
	following busine	ss day.
		Instructions
	1. Select Administration.	
	2. Select Order Level.	
	<ol><li>Select District.</li></ol>	
	<ol><li>Select School.</li></ol>	
	<ol> <li>Enter MP Ship Code white</li> <li>Click Login.</li> </ol>	th is located at the top of your Material Summary.



**e**Metric

### **Materials Management**

#### **Additional Materials**

MARYLAND STATE DEPARTMENT OF	MCAP Government and LS MISA Administrations Maryland HSA 2021 Administrations				
EQUITY AND EXCELLENCE		School Material Shipment			
	District Code: 03 School Code: 1574	District Name: Baltimore County Public Schools School Name: Chesapeake High			
<u>Return to iServices</u> <u>Return to Login</u> <u>Instructions</u>	Select Grade:				
	Grade Unspecified				
	Contact Information:				
	* First Name:				
	Middle Initial:				
	* Last Name:				
		XXX-XXX-XXXX			
	* Email:				
	Available Products	5			
	Quantity	Product Name			
		Government Return of Used Answer Document Envelope			
		HSA Government Answer Document			
		HSA Government Braille Test Kit			
		HSA Government Large Print Test Kit			
		HSA Government Test Booklet			
		HSA Science Answer Document			



#### **Additional Materials**

ARYLAND STATE DEPARTMENT OF EDUCATION EQUITY AND EXCELLENCE Return to iServices Return to Login	District Code: 03 School Code: 1574 Additional Materials ( Your Additional Materials Your order confirmation n Please retain this informa Thank you for your order. Please print this page for	Reque <del>st is now co</del> mplete. umter is 93235. tion for your records.	appr and num on th	e the order is roved by MSDE shipped, this ber will appear ne <b>Materials</b> agement e.
	Following is the summ Selected Grade: Grade Unspecified Products Selected: Quantity 1 Contact Information: test test Phone: 603-749-9102 Email: test@cg.edu	Product Name HSA Government Answer Document		



C



## **Returning Materials**

- Special Handling Envelope
  - Used Accommodated Materials
  - Invalidated Answer Sheets
  - Transcribed Answer Sheets
- Return of Used Answer Sheets Envelope



## **Returning Materials**



- Use the boxes that were sent to you
- UPS return labels included in your shipment
- White Tyvek envelopes (Used Answer Sheets Envelope, Special Handling Envelope)
- Unused Answer Sheets (different each administration)
- Used and Unused Test Books\*
- Other test materials

\*Ensure that student responses have been transcribed into the kiosk prior to returning test booklets to Cognia





### Scheduling a UPS Pickup



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#### Scheduling a UPS Pickup

	Online UPS Pickup Request MCAP Government and LS MISA Administrations
etum to iServices etum to Login o to instructions	Pickup Request By:         Name:       Sample school         Street Address:       10 South Street         City:       Baltimore         State:       MD         Zip Code:       21214         * Contact Name:
	Name:
	State: -Select Zip Code:
	Package Information: RS Tracking #: 1Z0W876A9006711312 "No. of Boxes:
	Back Place Pickup Request
	Instructions: 1. Enter Contact Name and Phone Number.

- Your tracking number will automatically pull in your shipping information.
- Fill out any other
   necessary information
- Click on the Place Pickup Request button to schedule

#### **e**Metric



#### Scheduling a UPS Pickup

	Online UPS Pickup Request	
	MCAP Government and LS MISA Administrations	Make sure to pickup requestime on the Screen.
<u>Return to iServices</u> <u>Return to Login</u>	Your pickup request is not yet complete. Please review your request then click the "Confirm Pickup Request" button below to confirm, or click the "Back" button below to go back and edit your request. Pickup Request By: Name: Sample School Street Address: 10 South Street	
	City: Baltimore State: MD Zip Code: 21214 Contact Name: Phone Number: 603-749-9102 Pickup Date: 09/18/2020 Business Hours: 08:30 AM - 04:30 PM Pickup Name/Address ( Changed from the above ): Name: Street Address:	You will nee button <b>Conf Request</b> to schedule re
	Street Address: City: State: Zip Code: Package Information: RS Tracking #. 12DW876A9006711312 No. of Boxes: 1 Instructions:	
	Back Confirm Pickup Request	

Make sure to review the pickup request one more time on the Confirmation Screen.

You will need to click the button **Confirm Pickup Request** to complete the schedule request

#### eMetric



### Manuals

- Manuals are located on the Help and Support Site
  - https://maryland.onlinehelp.cognia.org
  - Guides > MSDE Manuals
    - Test Coordinator Manual (TCM)
    - Test Administrator Manuals (TAM)
    - Spanish Scripts





### Maryland Help & Support Site



#### Welcome

Welcome to the Maryland Help & Support page. The Maryland Comprehensive Assessment Program's LS MISA and Government tests that measure school a progress toward mastery of the high school science and social studies curriculum standards.

#### Key Dates

Winter 2023	Spring 2023	Summer 2023	Printable Document	
Key I	)ates 2022-23			

https://maryland.onlinehelp.cognia.org/

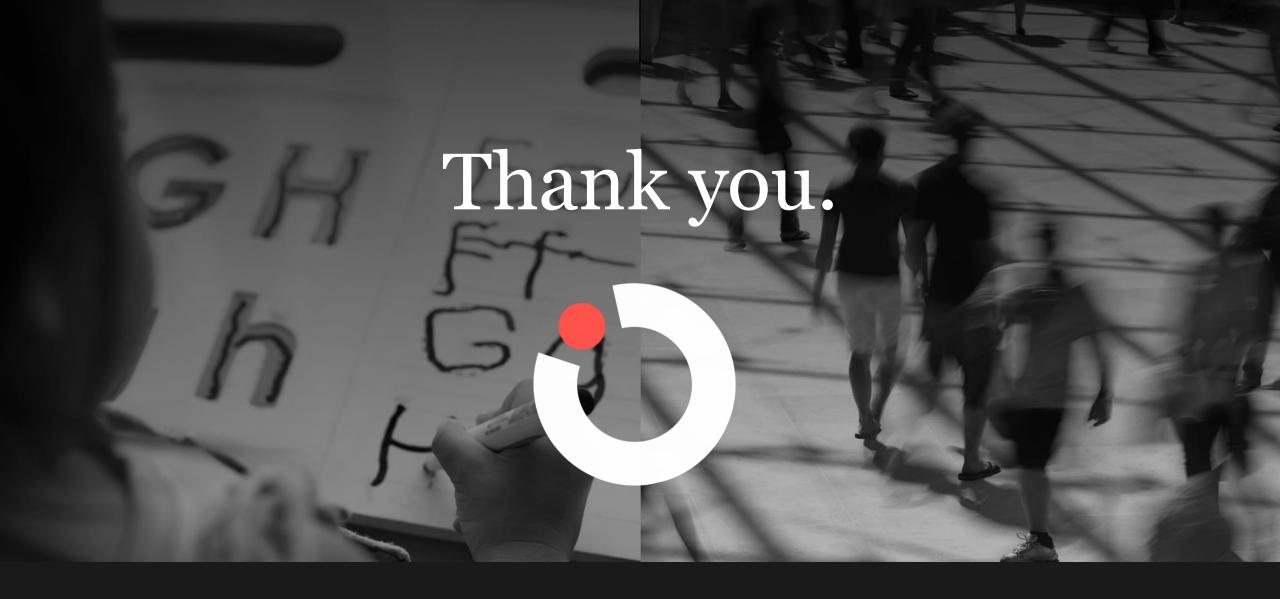


# Have Additional Questions?

- Cognia Technical Product Support (866) 207-8804 or LSMISA.GovHelpDesk@cognia.org
- Help & Support Site <u>maryland.onlinehelp.cognia.org</u>







Cognia is a global nonprofit that has the knowledge to help schools improve outcomes for all learners.